

# DESKTOP METER TEST STATION

**PRODUCT:** 

**DTS-2990** 

# OPERATIONS MANUAL

**DTS-2990** 



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Revision: 1.0

#### **TESCO – The Eastern Specialty Company**

925 Canal Street Bristol, PA, 19007

**Phone**: 215.785.2338

info@tescometering.com

www.tescometering.com

#### LIMITED WARRANTY & LIMITATION OF LIABILITY

**TESCO** warrants to the original purchaser that it will correct all defects in material and/or workmanship in the Instrument, test equipment or software covered by this warranty (herein called "PRODUCT"), provided that TESCO is notified of such defect within the warranty period (set forth below) in accordance with paragraph four of this Warranty.

WARRANTY PERIOD. The warranty period shall begin on the date of shipment of the PRODUCT or the date of the issuance of this warranty certificate, whichever is later. If no warranty period is specified below and signed by an authorized DISTRIBUTOR of TESCO, the Warranty Period shall be one (1) year. In no event shall this Warranty remain in effect for more than the stated Warranty Period plus two (2) months after the date of shipment. TESCO's sole obligation and the purchaser's sole remedy under this Warranty is limited to repair or replacement, at TESCO's option, free of charge, F.O.B. TESCO's factory at Bristol, PA of any workmanship and/or part which in TESCO's sole judgment displays evidence of defect. On-site Warranty repairs will be made when in TESCO's judgment the PRODUCT cannot practically be shipped to TESCO's factory. Any modifications, additions or upgrades made to the PRODUCT or control software after this warranty becomes effective shall not extend the term of this warranty.

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- 1. Is used for the specific purpose for which it was intended;
- 2. Is operated in accordance with instructions, if any, supplied by TESCO;
- 3. Has not been modified, neglected, altered, tampered with, vandalized, abused or misused, or subjected to accident, fire, flood or other casualties;
- 4. Has not been repaired by unauthorized persons;
- 5. Has not had its serial number altered, defaced or removed;
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The Warranty set forth herein shall NOT be effective unless:

- 1. Notice of defect is given to TESCO by phone, fax, email or mail as soon as the defect is discovered.
- 2. Notice of defect contains the following information: PRODUCT serial number, PRODUCT model number, date of original installation, and an accurate and complete description of the defect including the exact circumstances leading to the defect.
- 3. The defective PRODUCT or part is returned only upon authorization from TESCO as evidenced by the issuing of a Return Merchandise Authorization (RMA) number, and that the transportation charges are prepaid (except that TESCO may, at its option, appoint a qualified DISTRIBUTOR to make field inspections of the PRODUCT for which purpose the purchaser shall permit such DISTRIBUTOR to enter upon its premises and examine the PRODUCT).
- 4. The Return Merchandise Authorization (RMA) number is written on the shipping label and all paperwork defective PRODUCT or part.
- 5. The defective PRODUCT or part is returned in the original packing or packing approved by TESCO

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TESCO will provide original purchaser during the Warranty Period, unlimited telephone consulting time for the purpose of PRODUCT trouble shooting/servicing and for the first thirty (30) days of the Warranty Period, unlimited telephone consulting time for the purpose of PRODUCT/software application.

THE WARRANTY CONTAINED HEREIN IS IN LIEU OF ALL OTHER WARRANTIES AND TESCO MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OR CONDITION, DESIGN, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER MATTER.

No other Warranty, express or implied, is authorized by TESCO, and no DISTRIBUTOR of TESCO or any other person has any authority to amend, extend, modify, enlarge or otherwise alter the foregoing warranty and disclaimers in any way whatsoever, except as provided for in an Extended Limited PRODUCT Warranty Agreement.

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#### 1.1 Introduction

#### State-of-the-Art Meter Accuracy Testing in an Affordable Desktop Configuration!

Tired of waiting for access to a production test board? Tired of wasting time going to another building to use test equipment? Need flexibility, state -of-the-art performance, and ease of use? If so, then TESCO's revolutionary 2990 Desktop Meter Test Station (DTS-2990) is the answer to what you need.

The 2990 revolutionizes meter testing by providing full series parallel meter testing in a small, budget-friendly desktop package.

A fully ANSI compliant test board, it offers complete testing of all meters under the widest range of test conditions. It can perform Manual Test, Sequence Testing, PLC Test, and Disconnect Test for meters with a wide array of forms. It has a database for storing and viewing of the test data.

The new waveform generator has all waveforms called out in ANSI C12.20-2015 (pub. 4/2017). All common electromechanical and solid-state meters up to 50 amps can be tested with the 2990 using the single voltage and three isolated current sources.

For more than 110 years customers have trusted TESCO for accuracy and reliability. When you think metering, think TESCO.

DTS- 2990 will be referred as "Instrument" all throughout the operational manual.

#### 1.2 Contacting TESCO

To contact TESCO, call one of the following telephone numbers:

Technical Support: 215.785.2338Calibration/Repair: 215.785.2338

Visit our website at www.tescometering.com or send an email to support@tescometering.com.

To view, print, or download the latest manual supplement, visit www.tescometering.com.

#### 1.3 General Safety Summary

This manual contains information and warnings that must be observed to ensure safe operation and keep the Instrument in a safe condition. Operation or service in conditions or in a manner other than specified could compromise safety. For the correct and safe use of this device, it is essential that both operating and service personnel follow accepted safety procedures in addition to the safety precautions specified.

In this manual, a WARNING identifies conditions and actions that pose hazard(s) to the user, while a CAUTION identifies conditions and actions that may damage the Instrument or the test equipment.



To avoid electrical shock, personal injury, or fire hazard:

- The device must not be switched ON if it is damaged or suspected to be faulty.
- Do not operate the device in wet, condensing, dusty, or explosive gas conditions.
- If the equipment is used in a manner not specified in this manual, the protection provided by the Instrument may be impaired.
- Whenever it is likely that safety protection has been impaired, the device must be made inoperative and be secured against any unintended operation. Inform qualified maintenance or repair personnel.
- Safety protection is likely to be impaired if, for example, the Instrument displays visible damage or fails to operate normally.

#### 1.4 Description of Safety-related Icons

ICONS	DESCRIPTION	
	Risk of danger. Important information. See manual.	
Hazardous voltage. Risk of electrical shock.		

#### 1.5 Protective Earth / Grounding





To avoid electrical shock or personal injury, do not intentionally or unintentionally interrupt the protective ground conductor inside or outside the Instrument. Interrupting the protective ground conductor is likely to make the Instrument dangerous. Intentional interruption is prohibited

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#### 1.6 Product Features

#### 1.6.1 Key Features

- Precise Measurement Accuracy for Voltage, Current & Power
  - Simultaneous time and frequency domain measurements
- Accurate Voltage and Current Setting
- Digital Waveform Generator
  - Voltage Drive: 30-350V RMS, 490V PK (line to neutral)
  - o Current Drive: 0.01A to 50A RMS, 75A PK
  - o Arbitrary harmonically defined waveforms
  - Automatic Generation of all ANSI C12.20-2016 waveforms
- True ZERO insertion force socket with automatic closure on meter insertion
- Powerful, multi-core, 32-bit processors
- Phase Fully adjustable as phase or power factor
- Built in, one voltage, three current reference standards traceable back to NIST
- Disconnect testing with supplemental power transformer
- Demand, time-run, and timed registration test capabilities

#### 1.6.2 Standard Features

• GRAPHICAL USER INTERFACE (GUI)

Displayed on a 5" 800x480, full color TFT LCD screen

• ETHERNET CONNECTIVITY

100 BaseT with support for: Web Services, Remote Control, Database Access. 7" RJ45 standard (blue) and crossover (red) cables are provided.

• INTEGRATED CONTROL KEYPAD

The keypad is embedded in the front panel.

- METER FORMS SUPPORT (Please inquire for adding any other meter forms)
   1S-6S, 8S-17S, 25S, 26S, 29S, 32S,35S, 36S, 45S, 46S, 56S, 66S, 76S, 103S, 106S, 109S, 112S, 116S, 125S, 135S, 136S, 145S, 166S
- TEST MANAGER APPLICATION (TMA) INTEGRATION

Computer control software package to enable full control of the board and test data storage via external PC.

OPITCAL PICKUP

The Instrument comes with an optical pickup (1037-DTS)

#### 1.6.3 **Optional Features**

- A-Base Test Board Adapter
- 1180 K-Base Test Board Adapter
- Adapter for calibrating the unit
- Diamond Support with Calibration Service
- Stand-alone calibration of the unit
- Wedge (2490) and Mechanical Pickup (2480) for testing mechanical meters

#### 1.7 General Specifications

#### 1.7.1 **Input Characteristics**

PARAMETERS	DATA	
Power Supply	120 VAC, 10A	
Supply Frequency	45-65Hz	

#### Dimensions 1.7.2

PARAMETERS	DATA	
Height	18.19" (46.20 cm)	
Width	15.50" (39.37 cm)	
Depth	13.13" (33.35 cm)	
Weight	52 lbs (23.58 kg)	

#### 1.7.3 **Measurements Accuracy**

Valid for 50Hz/60Hz and Current of 0.2A to 50A.

PARAMETERS	DATA
Voltage Measurement Accuracy	±0.02%
Current Measurement Accuracy	±0.02%
Power Measurements Accuracy (Watts / VA / VAR)	±0.04%, ±0.02% typical
Energy Measurements Accuracy (WHrs / VAHrs / VARHrs)	±0.04%, ±0.02% typical

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#### 1.8 About this Operations Manual

This manual provides complete information for installing and operating the Instrument. This document instructs the user on the following operations of the DTS-2990:

- Installation
- Front Panel Features
- Graphical User Interface (GUI)
- How to set up the machine for remote operation using PC Application
- Instrument Maintenance

# 2.0 INSTALLATION

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#### 2.1 Introduction

This chapter provides instructions for unpacking and installing the Instrument. Read this chapter before you operate the Instrument. Instructions for cable connections can be found here.

#### 2.2 Unpacking and Inspection

The Instrument is shipped in a container designed to prevent damage during shipping.

Inspect the Instrument carefully for damage, and immediately report any damage to the shipper. A packing list is included in the packaging. When you unpack the Instrument, check for all the standard equipment listed and check the shipping order for any additional items ordered. Report any shortage to the place of purchase to your distributor or directly to TESCO.

#### 2.3 Set up, Airflow and Cooling Considerations

#### 2.3.1 Setup and Placement

The Instrument is suitable for bench top use if there is enough space to allow proper ventilation. Please see suggested placement of the setup.



Figure 2.3a Benchtop Suggested Setup

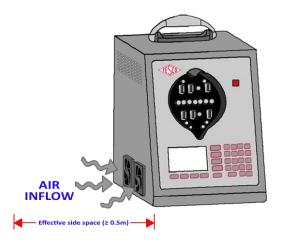
#### **IMPORTANT CONSIDERATIONS:**

Since the Instrument is a benchtop device, the table should:

- 1- Be stable (should not have loosely, shaky joints)
- 2- Have table legs that are stationary or non-rollers. In case rollers are present, ensure that the rollers are properly locked to avoid unnecessary movements.

#### 2.3.2 Airflow

Take note of the Instrument's airflow as seen in the illustration. This always for a table top, never on a rack. Please allow enough airspace at the side with at least half a meter for an effective airflow.



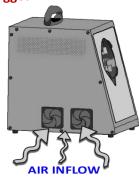




Damage caused by overheating may occur if the area around the air intake is restricted, the intake air is too warm, is interfered, or the air filter becomes clogged.

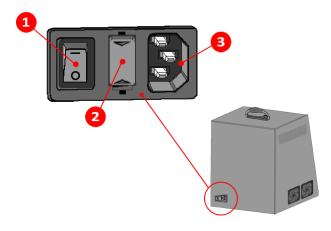
The inlet and exhaust holes must be clear of obstruction. The air entering the instrument must be between 5 °C and 35 °C. Make sure that exhaust from another instrument is not directed into the fan inlet.

Check and clean the air filter every 30 days or more frequently if the Instrument is operated in a dusty environment. Refer to §5.3 for additional info.



#### 2.4 Main Power Supply

The Instrument can be powered by plugging it to a 120V-Single Phase AC line. An AC line power cord is provided.



- 1- Power Switch
- **2-** 5A Fuse
- 3- 3-prong Single Phase 120V AC Line

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#### WARNING



The Instrument should only be plugged to an AC outlet with a 90 - 120V voltage range to avoid damaging the Instrument.

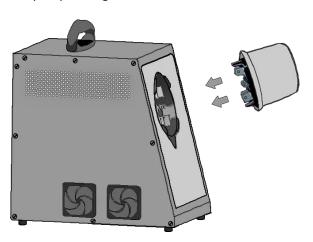
To avoid electrical shock, personal injury, or fire hazard, connect the factory-supplied three-conductor-line power cord to a properly grounded power outlet.

During test operation, a two-conductor adapter or extension cord MUST NOT be used. This will break the protective ground connection and will affect the measurement accuracy of the Instruments.

The power outlets supplying the Instrument system should be controlled by an emergency switch so that power can be switched off if a hazard arises.

#### 2.5 Utility Meter Insertion/Extraction

The electric meter socket requires **zero insertion force** to mount a meter, as well as to dismount it, upon pressing the meter release button.



#### WARNING



When mounting a meter, the Instrument must be switched OFF. In both mounting or dismounting a meter, the Instrument should not be performing a test to avoid electrical shock, personal injury, or fire hazard.

The meter release button\* is only operational when the Instrument is powered up. No meter can be dismounted when the Instrument is powered off.

\*When the button lights up in glowing red, it can be pressed to dismount a meter.

**INSERTION:** To load a meter into the socket, ensure meter is oriented properly. Then insert meter into socket, keeping the meter weight fully supported. The device will automatically clamp to the jaws of the meter. When the METER RELEASE indicator turns on, the meter is fully supported. Align optical pickup to meter prior to testing.

**EXTRACTION:** To remove the meter from the socket, ensure optical pickup is removed from the face of the meter. Support the meter shell then press the METER RELEASE button. Once the METER RELEASE indicator turns off, the meter is safe for removal from the socket.

**NOTE:** The socket cannot be powered unless a meter is installed, and if the release button is pressed, power to the socket will be shut off.

# 3.0 DTS-2990 FUNCTIONALITIES

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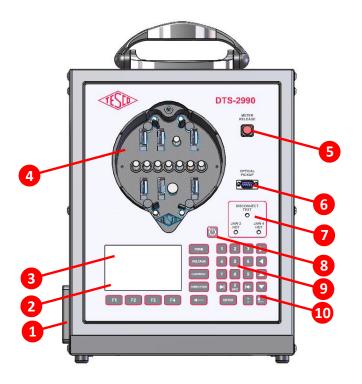
#### 3.1 Introduction

This chapter is a reference for the functions and locations of the Instrument's front panel features and provides brief descriptions of each feature for quick access. **Please read this information before operating the Instrument.** Front panel operating instructions for the Instrument are provided in this chapter and Remote Operating instructions are in Chapter 4.

#### 3.2 Front Panel Features

Front panel features (including all controls, displays, indicators, and terminals) are shown in Figure 3.2.1a. Each front panel feature is briefly described in Table 3.2.1.

#### 3.2.1 Front Panel Sections



NUMBER	DESCRIPTION
1	Air inlet
2	Function keys
3	LCD screen
4	Meter socket
5	Meter release button
6	Optical Pickup port
7	Disconnection Test indicators
8	Power button
9	Keypad
10	Navigation buttons

Table 3.2.1. DTS-2990 Front Panel Sections

Figure 3.2.1a DTS-2990 Front Panel

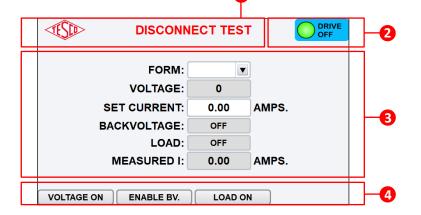
#### 3.2.2 Navigation Keys

Symbol	Description
or 🔽	Functions any of the following:  Selects the NEXT or PREVIOUS MENU item.  Moves the SELECTED LINE UP or DOWN  Select an Item from a dropdown menu
or D	<ul> <li>Functions any of the following:</li> <li>Moves the cursor left/right of the current character in text boxes.</li> <li>Moves the selection left/right of the current selected cell in tables.</li> </ul>
or →	Selects the NEXT or PREVIOUS <b>TAB</b> item.
FORM	Press to highlight the form entry list box. A form can be selected from the list by using the UP or DOWN ARROWS or directly entered using the numeric keypad.
VOLTAGE	Press to highlight the voltage entry text box. Any voltage between 30.00 to 480.00 volts can be entered.
CURRENT	Press to highlight the current entry text box. Any current between 0.1 and 50.00 amps can be entered. If the selected form is a transformer rated form then the maximum will be restricted to 20.00 amps.
DIRECTION	Press to highlight the phase entry box. Any phase between -359.9 to 359.9 degrees can be entered. When reverse is selected, it has the effect of adding 180 degrees to the current vector.
<b>←</b>	Deletes the previous character
1	Returns to the previous screen
F1 F2 F3 F4	Function Keys
<b>(</b> )	Power button
ENTER	Selects a response

#### 3.3 The Graphical User Interface (GUI)

#### 3.3.1 Graphical User Interface (GUI) Screens

The user interface is divided into four sections. In the screen, any field that is grayed out cannot be changed or accessed by the user.

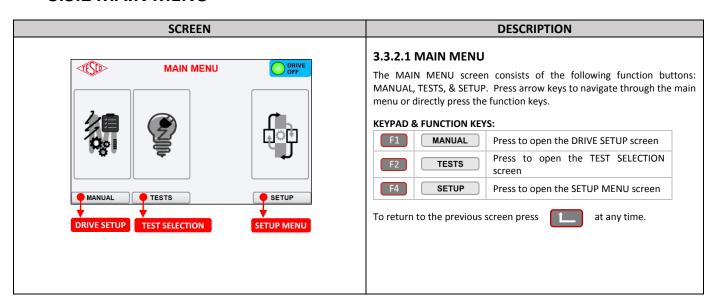


NUMBER	DESCRIPTION
1	Screen Title
2	Drive
2	Indicator
3	Screen Data
4	Function
	Buttons

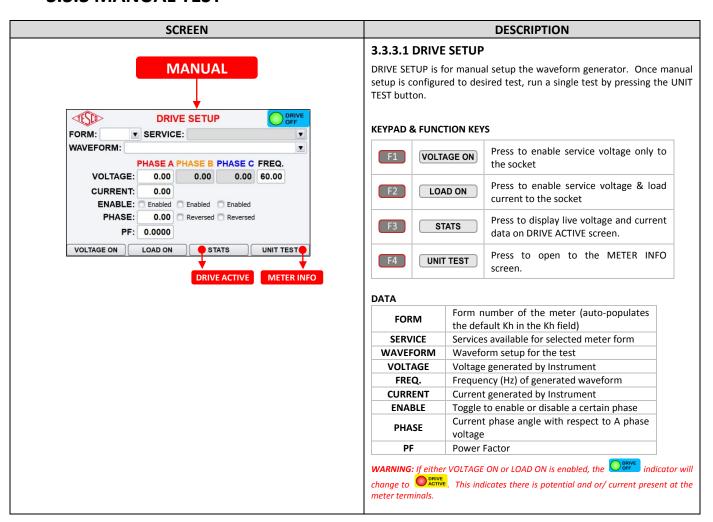
Table 3.3.1. DTS-2990 GUI Sections

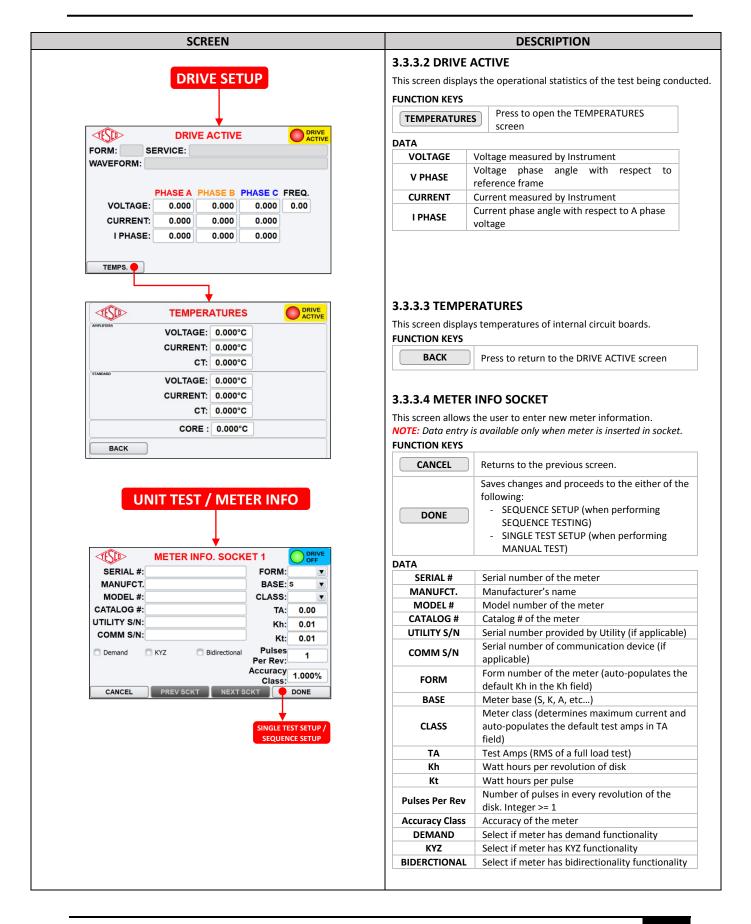
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#### 3.3.2 MAIN MENU



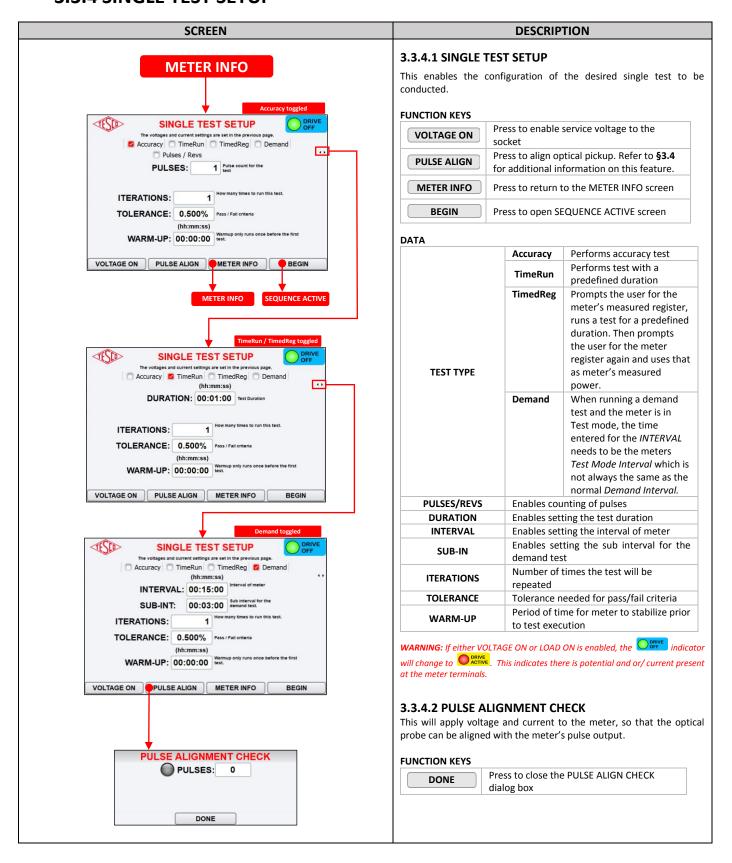
#### 3.3.3 MANUAL TEST



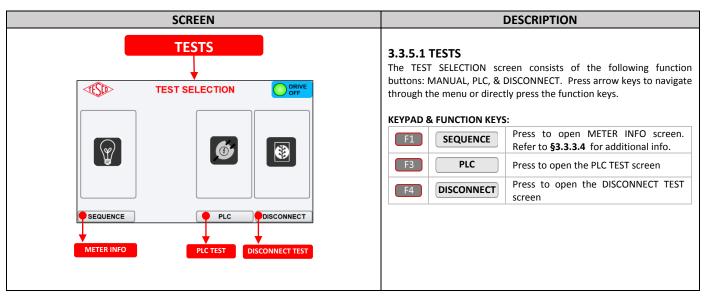


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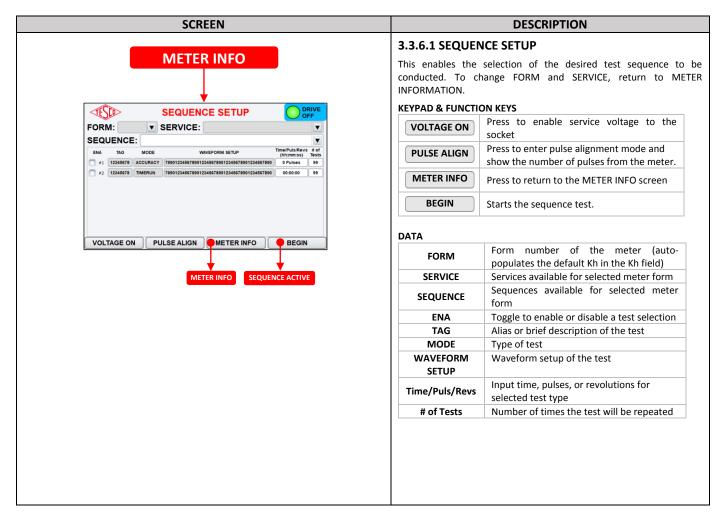
#### 3.3.4 SINGLE TEST SETUP



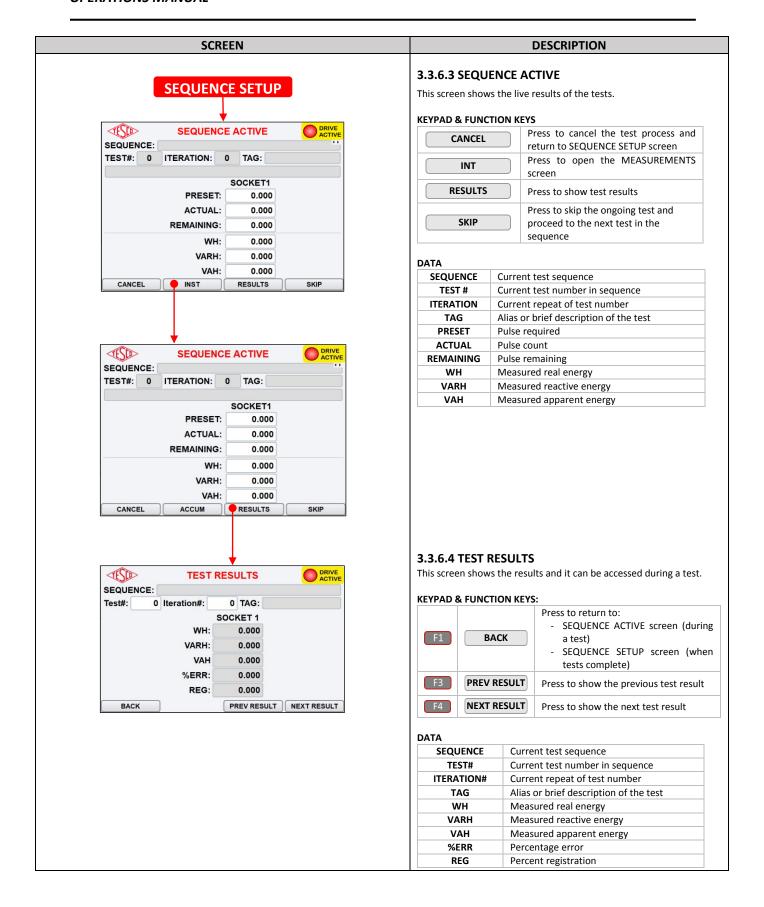
#### 3.3.5 TEST SELECTION



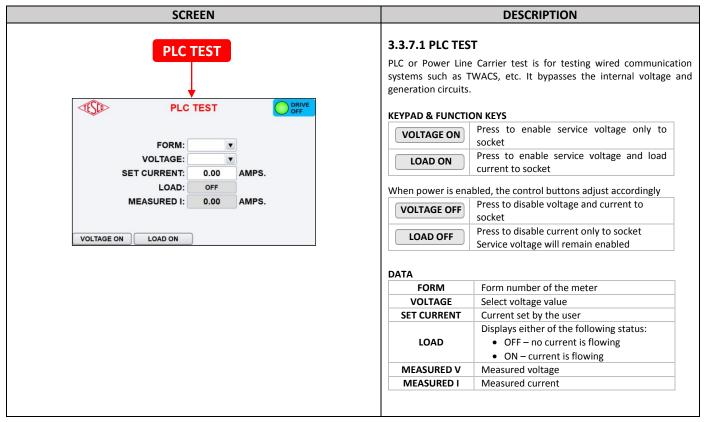
#### 3.3.6 SEQUENCE TESTING



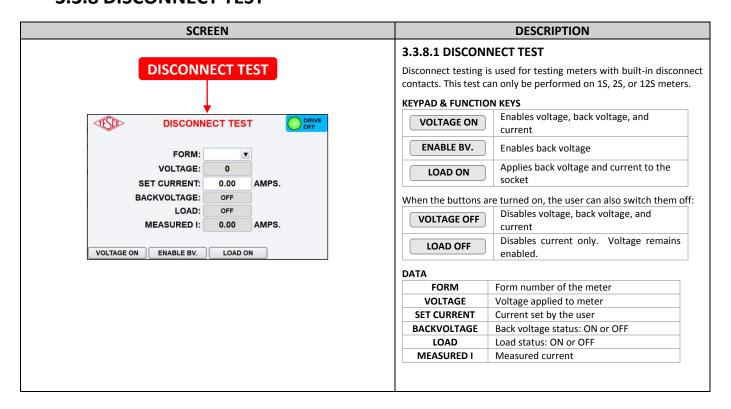
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#### **3.3.7 PLC TEST**

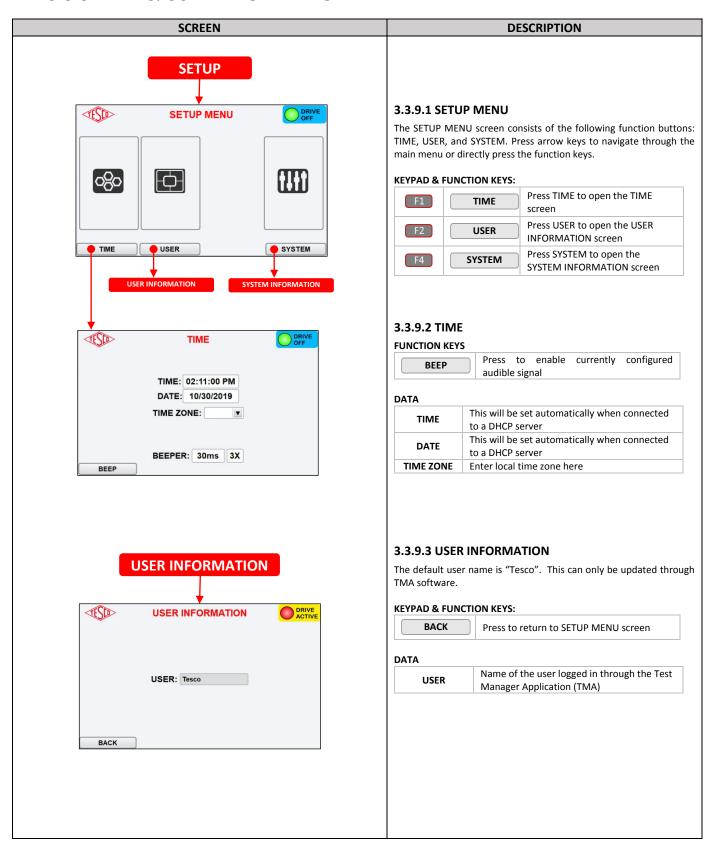


#### 3.3.8 DISCONNECT TEST

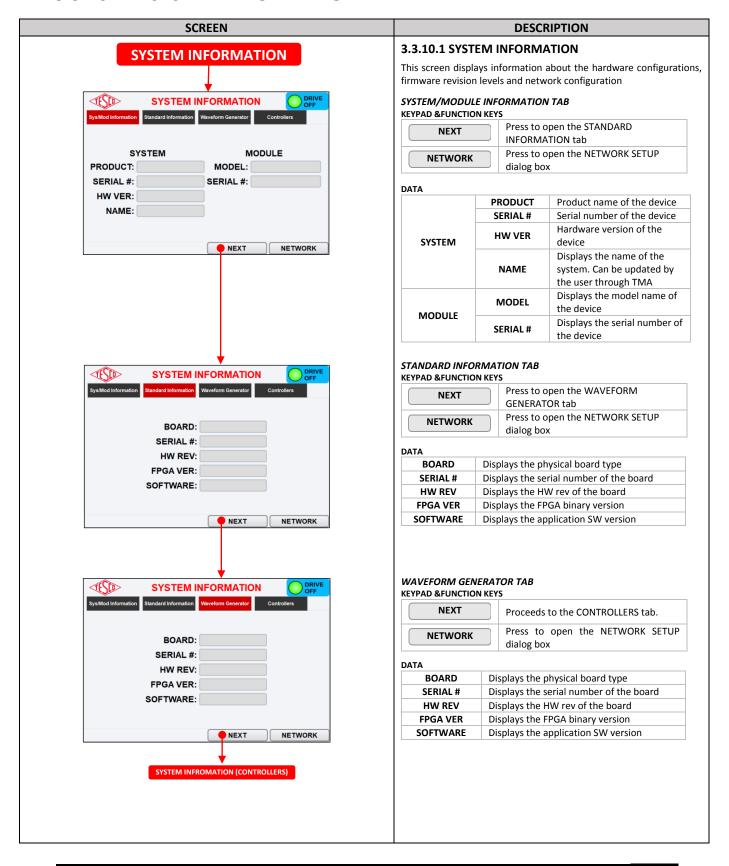


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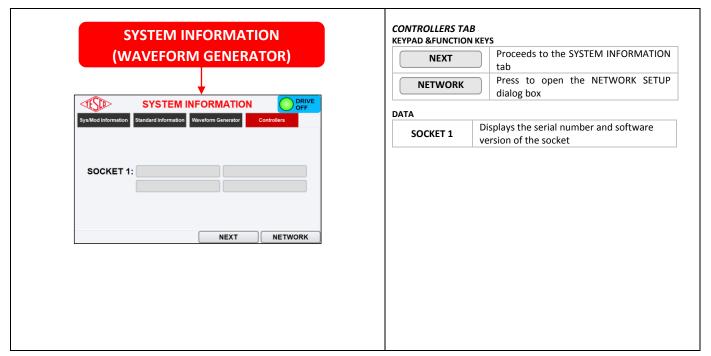
#### 3.3.9 TIME & USER INFORMATION



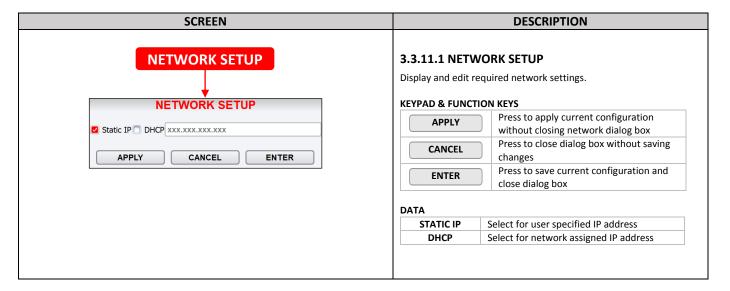
#### 3.3.10 SYSTEM INFORMATION



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#### 3.3.11 NETWORK SETUP



#### 3.4 Optical Pickup Alignment

Plug the optical pickup into the OPTICAL PICKUP port. Mount the meter into the socket and attach magnetic optical pickup to optical port of meter. For meter insertion and extraction, refer to section **2.5 Utility Meter Insertion/Extraction.** 

To remove the optical pickup, hold it by the body and gently pull away from the meter. There is an indicator light showing that the pickup has power. If alignment is difficult to achieve, the PULSE ALIGN feature is available to assist with alignment.

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#### 4.1 Introduction

This chapter provides a brief introduction on how to remotely operate the Instrument, conduct test, and manage information using Test Manager Application (TMA). Additional information can be found on certain sections in the TMA Operations Manual.

#### 4.2 Installation

In the installation, only **TMA\_Setup.exe** is needed. Please refer to Section **1.2 The Installation** in the TMA Operations Manual for instructions.

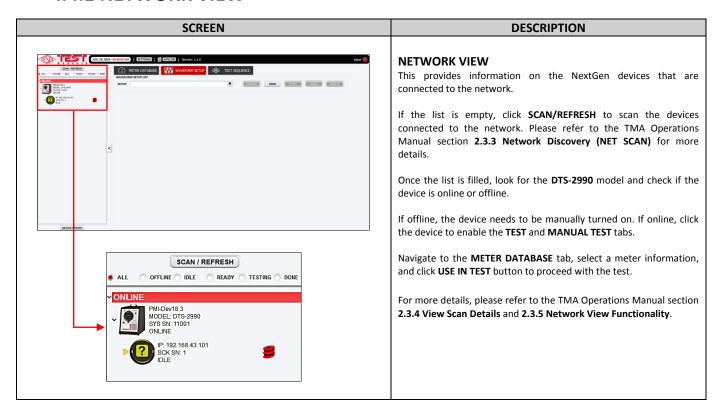
#### 4.3 Network Configuration

Remote access requires establishing the connection between the Instrument and TMA. Please refer to Section **1.3 Configuring the TMA Software** in the TMA Operations Manual for instructions.

For setting the network connections on the Instrument, refuter to §3.3.11.

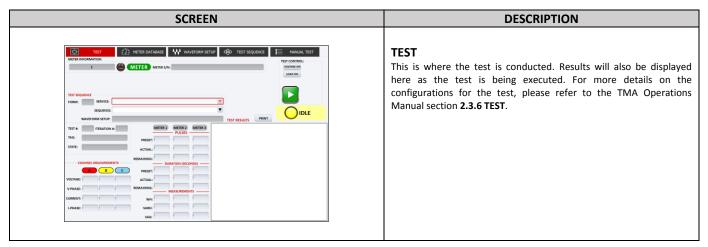
#### 4.4 Functionalities

#### 4.4.1 NETWORK VIEW

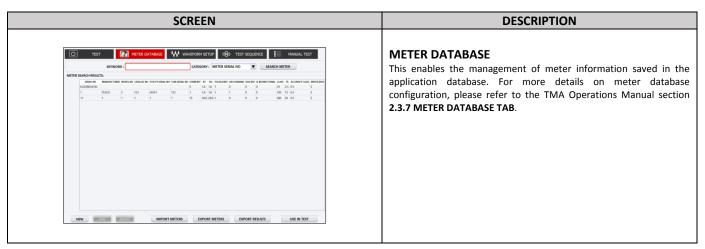


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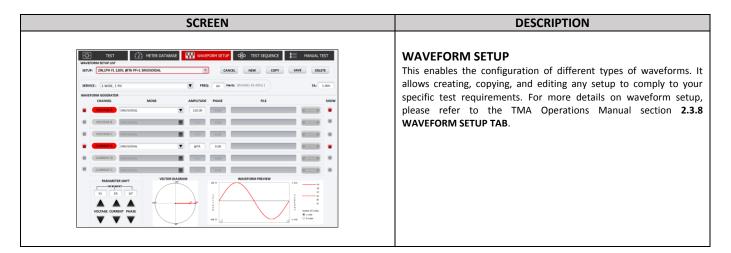
#### 4.4.2 TEST



#### 4.4.3 METER DATABASE

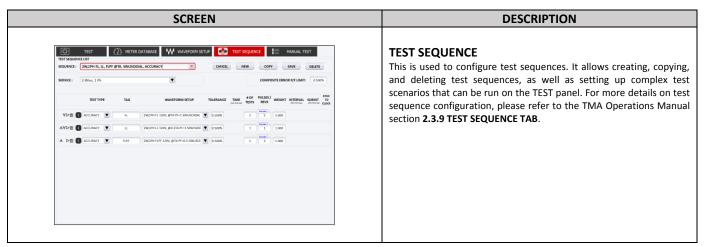


#### 4.4.4 WAVEFORM SETUP

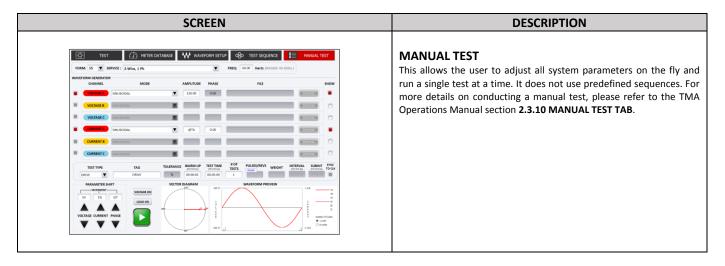


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#### **4.4.5 TEST SEQUENCE**



#### **4.4.6 MANUAL TEST**



## 5.0 MAINTENANCE

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#### 5.1 Introduction

This chapter explains how to perform the routine user maintenance required to your Instrument in optimal operating condition.

The topics covered in this chapter include:

- Replacing the Fuse
- Cleaning the Air Filter
- Cleaning the Instrument External Surface

#### 5.2 Replacing the Fuse

The power fuse IS accessible from the Instrument's rear panel. See Figure 5.2.

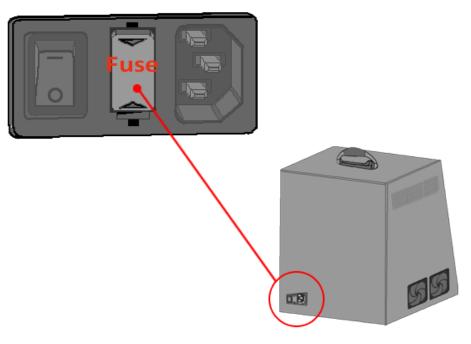


Figure 5.2 DTS-2990 Fuse Location



To avoid electrical shock or personal injury, ensure that the Instrument is switched off and disconnected by removing the line power cord from the power input socket before attempting to access the power fuse.

To access & replace the fuse, proceed as follows:

- 1. Disconnect line power.
- 2. Using a standard 5mm wide screwdriver, insert it to the slit and pull upwards for both ends until the cap and fuse are disengaged.
- 3. Pull the fuse holder and replace the defective fuse. Use below the recommended fuse ratings and manufacturer in Table 5.2.
- 4. Return the fuse holder by pushing down the cap until it completely closes.

**Table 5.2. Recommended Fuse Replacement** 

Description	Voltage	Amperage
AC DC Fuse Cartridge, Glass, Time Delay, 5mm x 20mm	250V	5.0A

#### **5.3 Cleaning the Air Filters**

The fan air filters are accessible from the left-side front of DTS-2990. See Figure 5.3a.

#### CAUTION



Damage caused by overheating may occur if the area around the fan is restricted, the intake air is too warm, or the air filter becomes clogged. The air filter must be removed and cleaned at least every 30 days or more frequently if the Instrument is operated in a dusty environment.



Figure 5.3a DTS-2990 Fan Filter Location

**Inflow Filter 1** protects the heating elements of Power Board circuitry compartment from the dust that comes in together with the air inflow.

Inflow Filter 2 protects the equipment's inside electrical parts from the dust that comes in together with the air inflow.

+1 215 785 2338 www.tescometering.com support@tescometering.com To access and clean the air filters, proceed as follows:

- 1. Disconnect line power.
- 2. Remove the filter retainer by holding its two upper corners or two lower corners and pulling it outward until it disengages from the fan guard.
- 3. Remove the air filter that is in between the Filter Retainer and Fan Guard. See figure 5.3b.
- 4. Clean the filter by washing it in soapy water. Rinse and dry it thoroughly before reinstalling.
- 5. Place the filter at the back of the retainer.
- 6. Reinstall the retainer in the fan guard. The retainer is snapped on the four sides for the fan guard.

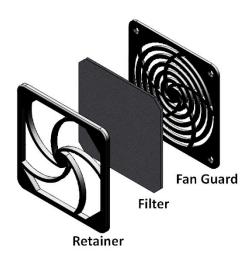


Figure 5.3b: DTS-2990 Fan Filter Assembly

#### 5.4 Cleaning the Instrument External Surface

Clean the exterior of the instrument using a soft cloth slightly dampened with either water or a non-abrasive mild cleaning solution that is not harmful to plastics.



Do not use hydrocarbons or chlorinated solvents for cleaning. They can damage the plastic materials used in the Instrument.

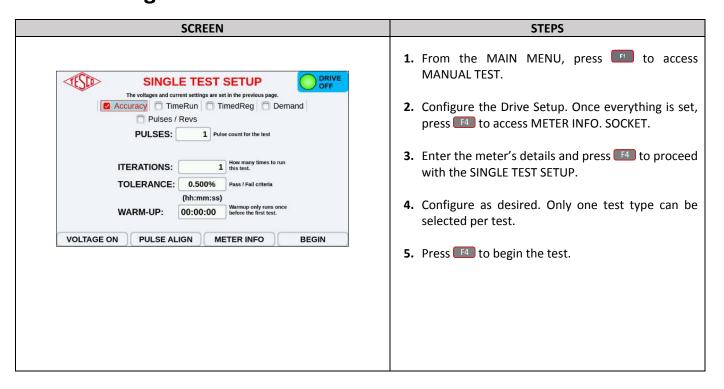
# 6.0 CONFIGURATIONS

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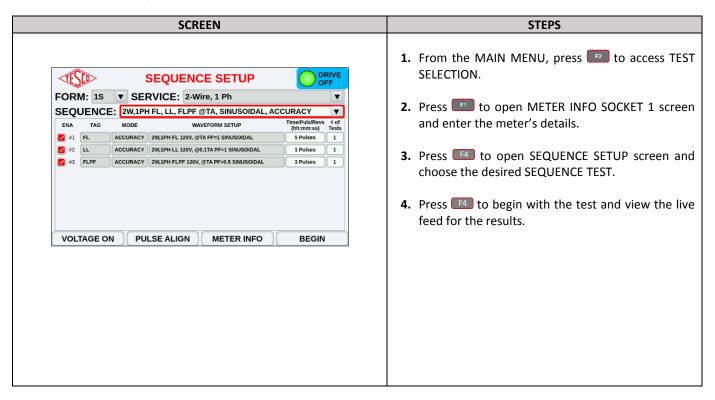
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#### 6.1 Single Test



#### **6.2 Sequence Test**



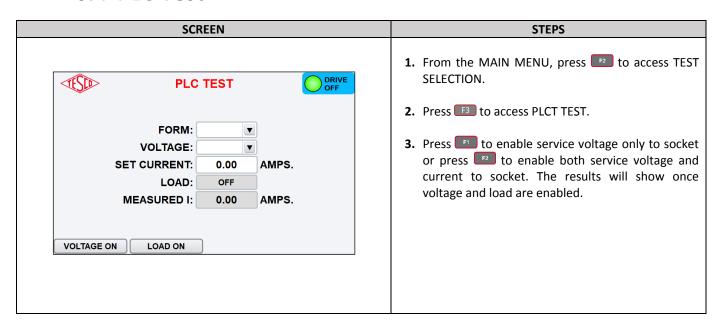
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#### **6.3 Disconnect Test**

SCREEN	STEPS
DISCONNECT TEST JAW 2 JAW 4 HOT HOT HOT HOT HOT Gigure 6.3.2-Successful disconnect test.	<ol> <li>From the MAIN MENU, press to access TEST SELECTION.</li> <li>Press to enter DISCONNECT TEST. The green DISCONNECT TEST indicator will turn on.</li> <li>Press to enable service voltage to socket.</li> <li>Optional: To set load current, press to highlight load current data box and enter desired value.</li> <li>Optional: Press to enable load current. Note: BACKVOLTAGE will enable automatically.</li> <li>Once voltage is applied, and the meter service disconnect is closed, the red JAW HOT indicators will turn on. Refer to Figure 6.3.1.         NOTE: For Form 1S, the JAW4 HOT indicator will not turn on.     </li> <li>Open the meter service disconnect. If successful, the JAW HOT indicators, LOAD current and BACKVOLTAGE (if enabled) will all turn off. Refer to Figure 6.3.2.</li> <li>If BACKVOLTAGE is turned on separate from LOAD, it will not turn off automatically if the meter disconnect is opened. BACKVOLTAGE can be turned on while a meter disconnect is opened. If BACKVOLTAGE is on, but the meter disconnect is open, the JAW HOT indicator lights will turn on.</li> </ol>

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#### 6.4 PLC Test



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# 7.0 FREQUENTLY ASKED QUESTIONS

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#### 7.1 Introduction

This section aims to answer frequently asked questions when operating the Instrument. Some of these answers refer to certain sections in this manual to provide more information.

#### **7.2** Test

1. Is it possible to perform multiple types of test simultaneously?

Only one type of test can be executed at a time.

2. How many repetitions can I set for a test?

The limit for test repetitions is 99.

3. What meter forms can be tested?

The device can test most, if not all, meter forms. For a complete list of the forms, see section **1.6.2 Standard Features**.

#### 7.3 Software

1. How can I obtain the firmware update file?

You can directly contact TESCO through phone or email. For the contact details, see Section **1.2 Contacting TESCO**.

2. When should I update the software?

Updates are managed by TESCO. For contact details, see section 1.2 Contacting TESCO.

3. How frequent are the updates?

Updates are managed by TESCO. For contact details, see section 1.2 Contacting TESCO.

#### 7.4 Hardware

1. Where/Who can I ask for replacement parts?

For repair concerns, please contact TESCO. See section 1.2 Contacting TESCO.

2. Are there any tests I can perform to check hardware performance?

For maintenance concerns, please contact TESCO. See section 1.2 Contacting TESCO.

# 8.0 TROUBLESHOOTING

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#### 8.1 Troubleshooting

#### 1. No Power-Check.

Make sure the power cord is plugged into the outlet. Check the power outlet, fuse, or circuit breaker.

#### 2. Test won't be able to proceed.

Check if correct meter form is selected.

### 3. I inserted a meter, but when I try to start a test, the unit prompts me to insert a meter.

The meter may not be fully seated. Press the METER RELEASE button, remove the meter, and reinsert the meter into the socket. Make sure you hold the meter in place until the METER RELEASE indicator light turns on.

For more information on troubleshooting, please contact TESCO. See section **1.2 Contacting TESCO** for contact details.