



THE EASTERN SPECIALTY COMPANY

# DIAMOND LEVEL SUPPORT

## ABOUT

TESCO's **Diamond Level Support** provides an extended warranty on a variety of TESCO's products to give you peace of mind.

With TESCO's **Diamond Level Support**, you receive:

- An extended warranty of two additional years (3 years total from the date of equipment delivery).
- All required parts for any warranty repair.
- On-site labor and travel for all warranty related service calls.
- Shipping back and forth to TESCO, if required.
- Unlimited phone support during normal business hours, 8 a.m. to 6 p.m., EDT.
- Preventative maintenance trip to keep panels, controls, and sockets in working condition. To keep your equipment in good working order, this maintenance trip shall be determined and scheduled by TESCO.
- Opportunity to continue extended warranty beyond year three as long as there is no lapse in **Diamond Level Support** coverage.



Calibration can also be included in a **Diamond Level Support** Package. Ask your TESCO representative about your options for **Diamond Level Support**!

## ITEMS COVERED

**Diamond Level Support** can be added to the following TESCO products:

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| • 2990 Desktop Meter Test Station            | • MEB Meter Engineering Board                                  |
| • 2199 Desktop Meter Qualification Board     | • MEB3 Three Phase Meter Engineering Board                     |
| • MTS-3050 Meter Test Board                  | • Any Knopp Make-to-Order equipment like the KCTS-8000 or KVTS |
| • MTB3 Three Phase Meter Test Board          | • TESCO Field Kits   |
| • MQB Meter Qualification Board              | • Meter Farms  |
| • MQB3 Three Phase Meter Qualification Board | • Training Room Equipment                                      |
|  | • Calibration  |

